

"Event" means Rockstar Energy Presents TRNSMT 2026 at Glasgow Green.

"Management" means DF Concerts Limited, company registration number SC333566.

"Promoter" means the person or company staging the Event if different from Management.

"Special Event Conditions" means any of these special event conditions relating to the Event.

"Event Terms and Conditions" means Terms and Conditions applicable to Events held by DF Concerts Limited which can be found at https://trnsmt.co/event-tcs.

"Ticketing Terms and Conditions" means Terms and Conditions applicable to the purchase of a ticket and can be found at www.ticketmaster.co.uk/legal/purchase.html.

"Venue" means Glasgow Green, Glasgow, Scotland.

"Ticket" means any ticket for you to attend an Event.

"You" means you as the holder of the Ticket and "Your" shall be read accordingly.

ATTENDING THE EVENT

- 1. These Special Event Conditions, in addition to the Event Terms and Conditions and Ticketing Terms and Conditions, apply to any person who is at, or attempts to gain entry to the Event.
- 2. Failure to follow any of the Special Event Conditions and/or the Event and Ticketing Terms and Conditions or behaving in a manner deemed unsociable or potentially dangerous will result in You being removed from the Event without refund. Management may pursue prosecution of anyone found to be breaking the law.
- 3. CCTV will be in operation in the Event and surrounding areas. In the interests of public safety and for the prevention and detection of crime and disorder, any garment or article that deliberately conceals the identification of any person, including without limitation a full-face mask or balaclava, is not permitted and will be confiscated.
- 4. You must retain Your Ticket and wristband (if applicable) at all times, and neither will be replaced under any circumstances. You may not re-sell or transfer a Ticket if prohibited by law, including a Personal Assistant/Companion or Guest Ticket.
- 5. Ticket holders who leave the Event will not be permitted to re-enter the Event.
- 6. Any individual who has previously been removed or ejected from a DF Concerts event should not purchase a Ticket as they will be refused entry to the Event and if found at the Event will be removed.
- 7. Please respect the local residents when travelling to and from the Event and keep noise to a minimum. Follow designated walking routes/entry
- 8. Doors will open at 12:00pm and last entry into the Event is 9:30pm, per day of the Event.
- 9. Anti-social behaviour, in and around the Venue, will not be tolerated and may result in refusal of entry to the Event or removal from the Event.
- 10. Searches are a condition of entry, and You may be searched anywhere on site at any time during the Event.
- 11. Searches will be carried out at all entrances and may include use of a walk through body scanner, a 'pat down', bag search, the use of hand-held wand detection and/or trained detection dogs. You may be asked to undergo an enhanced search at any point, if You are believed to be in the possession of a prohibited or illegal item, and You may be refused entry if You do not consent, or be referred to Police Scotland.
- 12. Management reserve the right to refuse admission to, or eject You from, the Event for any reason including but not limited to concerns regarding the consumption of alcohol and drugs. Any individual refused entry or ejected from the Event will have their Ticket voided.
- 13. Inappropriate and unsafe behaviour such as crowd surfing, moshing, crowd circles, throwing objects and the use of flares and smoke devices are dangerous and can cause serious injury. This behaviour and any other inappropriate and/or unsafe behaviour is not permitted, and we reserve the right to remove offenders from the Event and refer to Police Scotland.
- 14. Domestic football tops or tops displaying football club logos are **NOT permitted**, and You may be refused entry if You are wearing them or have them in Your possession.
- 15. No trading of any items in or around the Venue without the consent of Management or the Local Authority, including goods with unauthorised Event or Artist logos. Anyone found doing so will have their goods confiscated and they will be removed from the Event and may result in criminal prosecution.
- 16. There will be an Accessible Viewing Platform and Ground Level Viewing Area at the Event. Please see https://trnsmtfest.com/info-item/accessibility and/or email access@trnsmtfest.com/info-item/accessibility and police dogs, no animals are permitted at the Event. Please refer to https://trnsmtfest.com/info-item/accessibility for Accessibility information.
- 17. Personal Assistants (PAs)/Companions You are attending the Event to accompany and assist the accessibility customer who chose You as their PA/Companion. You must be willing and able to perform the requirements of the accessibility customer for the duration of the Event and assist the accessibility customer during the unlikely event of an evacuation or other emergency. For the accessibility customer's safety, You and the accessibility customer may be required to leave the site if it becomes apparent You are not attending the Event with the purpose of carrying out this role, or if You are unable to do so due to intoxication or otherwise.
- 18. Customers with manual wheelchairs, electric wheelchairs, motorised scooters, and walking aids or other mobility requirements may access the main stage front standing area/s on a first come, first served basis. Access may be subject to safety considerations related to crowd dynamics and the audience environment at the time. This will be actively managed by our crowd safety and accessibility teams in these areas.
- 19. The bars and merchandise at the Event are entirely cashless and will accept card only. Please note there is no ATM available at the Event.
- 20. The Event is non-camping therefore camping is not permitted anywhere in or around the Venue and any tents found will be removed and not returned.
- 21. Management does not accept responsibility, to the maximum extent permitted by law, for loss of property or damage to persons or property.
- 22. Management will use Your personal information in accordance with the Privacy Policy which is available via the Management's website https://trnsmtfest.com/privacy-policy. If You have any questions about how Your personal information is used, please contact us at intldataprivacy@livenation.co.uk.

VIP PACKAGES - VIP & VIP+

- 23. All VIP Tickets gain entry to the Event via the VIP Dedicated Entrance Gate. All VIP Ticket holders who leave the Event will not be permitted to re-enter.
- 24. Dedicated toilets in the VIP Garden are available for VIP customers only. Please note at peak times, queues may be experienced.
- 25. All VIP Ticket holders should note that the VIP Garden does not have views of the main stage.
- 26. Subject to licence, the VIP Garden will be open until midnight.
- 27. Management will provide priority access to VIP+ customers to one of the Main Stage front-standing areas; subject to the foregoing, general

- customers will be able to access the same areas on a first come first served basis. These areas will be closed when at capacity.
- 28. VIP+ ticket holders will have exclusive use of the VIP+ Bar located within the designated Main Stage front-standing area. Please note queues may be experienced at peak times. Drinks will be available from a limited menu.

AGE RESTRICTIONS

- 29. No under 16s are allowed entry into the Event.
- **30.** Access to bars and some sponsor activations at the Event is restricted to over 18s.
- 31. A 'challenge 25' policy will be in operation at the Event and You may be asked for proof of age. Please bring acceptable valid, in-date, original photographic ID.
- 32. The following types of ID are accepted at the festival:
 - ✓ UK or International Full or Provisional Driving Licence
 - ✓ UK or International Passport
 - ✓ PASS Card (e.g. Young Scot, CitizenCard, My ID Card) with a clear, untampered hologram.
 - If there is an issue with the PASS hologram on Your ID, You should apply for a replacement card via the issuing authority as it will not be accepted.
- 33. Anyone believed to be found in possession of fake ID or counterfeit will be refused entry to the Event or removed from the Event, and the ID will be confiscated. Details on https://trnsmtfest.com/info-item/essential-info.
- 34. We do not act in any parental or supervisory capacity for under 18s on site. This does not affect our legal duties to any attendee in respect of, or obligation to comply with, any applicable laws including health and safety or licensing laws.

PROHIBITED ITEMS

- 35. Any person in possession or believed to be in possession of prohibited items at the point of entry or at any time during the Event may be refused entry, escorted to enhanced search facilities and/or removed from the Event and may risk prosecution. Items will be confiscated and not returned.
- 36. Flares, gas and/or smoke devices, are not permitted. The use of flares and smoke devices is illegal and dangerous. CCTV is in operation at the Event and footage will be used to pursue and prosecute anyone involved. Such devices are dangerous and could cause very serious harm to You or other Event goers.
- 37. It is an offence to be in possession of any pyrotechnic article, including all fireworks, without reasonable excuse. Anyone found with these will be referred to Police Scotland.
- 38. **Fake ID**, **non-nation flags**, flagpoles, umbrellas, selfie sticks, sparklers, party poppers, confetti cannons, Chinese / sky lanterns, firewood, candles or any flames, professional camera/video/audio equipment including removable lenses, drones, portable laser equipment, laser pens, air horns, megaphones, sound systems, vuvuzelas, kites, frisbees, boomerangs, spray paint cans, **aerosols of any size**, gazebos, **glass bottles/jars/containers**, unofficial tabards and reflective clothing (Hi-Vis), inflatables, **folding chairs** and any item that could be considered a weapon, including multi-tools, are not permitted. Such items will be confiscated and **not returned**, and You may be referred to Police Scotland.
- 39. All glass (including perfume bottles) will be confiscated and not returned.
- 40. Please do not bring disposable vapes to the Event. They pollute the environment and incorrect disposal of these can be hazardous at waste centres.
- 41. Management, at its discretion, may confiscate any item that is deemed and/or suspected illegal or unsuitable. Anyone found in possession may be arrested or refused entry to the Event. This includes, without limitation, illegal or intoxicating substances including; Illegal drugs, "legal/herbal" highs, new psychoactive substances, nitrous oxide (NOS/laughing gas) and unidentifiable substances.
- 42. Please don't bring a bag unless it is absolutely essential. Those who need to bring bags will be separated into bag search lanes and may be delayed as a result of these searches. Bags larger than 21cm x 30cm (the size of a sheet of A4 paper) will **NOT** be permitted at the Event. Backpacks are not permitted at the Event. Please note that there are no storage lockers available at the Event.
- 43. Any items such as banners, posters, flags, signs or any item which may be necessary to prohibit in the interests of public safety or for the prevention of disorder or crime including any garment or article that deliberately conceals the identification of any person as set out in clause 3.

FOOD, DRINK & MEDICINES

- 44. It is not permitted to bring food or any drinks into the Event and if found, they will be confiscated. Food and drink will be available for purchase at the Event. Anyone with a medical condition which requires them to bring food and/or drink into the Event should contact Management in advance via access@trnsmtfest.com to obtain an authorisation letter or make themselves known to the gate manager/supervisor of the Event who will assist accordingly.
- 45. If You need to bring prescription medicine to the Event, it must be clearly labelled in the original box or container and only be enough for your duration of time at the event one day. Please bring identification matching the name on the prescription. If You use a syringe, please take this to one of our first aid points where You can dispose of this safely. Customers should contact Management in advance via access@trnsmtfest.com for further advice.
- 46. Glass bottles/jars/containers are not permitted in the Event. All glass will be confiscated and not returned.
- 47. Hard plastic, metal, glass and water bottles larger than 500ml are not permitted into the event and will be confiscated and not returned. Please only bring **empty** soft plastic water bottles or **empty** collapsible/foldable drinking pouches with You to fill at the various drinking water points available around the Venue. Backpack hydration packs are also not permitted.
- 48. Management/Venue operates a zero tolerance underage drinking policy. No-one under the age of 18 is permitted to be under the influence of alcohol at the Event and You may be breathalysed which could lead to refusal. If You are unable to produce ID evidencing that You are 18 years old or over when challenged within the Venue, Your alcohol will be confiscated, and You will be removed from the Event. If anyone over the age of 18 is caught supplying alcohol to someone under-age, they will be removed from the Event and may risk prosecution. These are illegal activities and will not be tolerated or permitted under any circumstance.
- 49. The Event operates a cashless system for all purchases made.

WARNING

Prolonged exposure to loud noise may cause damage to your hearing. Smoke effects, strobe lighting, lasers and loud noises may be used at this event.